



We're excited to offer a new electric vehicle program for our member-consumers who are interested in purchasing or leasing a fully electric vehicle, also known as an EV. As part of the program, member-consumers can receive a Level 2 residential EV charger at no cost. Installation and maintenance costs are not included. Data from the electric vehicle charger will be used to better design future EV programs. We have a limited number of free chargers that will be offered on a first come, first served basis. The chargers are able to charge all EVs on the market (Tesla vehicles will require an adaptor) and connect with your Amazon Alexa or Google Home devices. Below are answers to some questions you may have.

### **What happens to the residential chargers after the program ends?**

You keep the charger at no cost! If you want to return the charger to your co-op, you can do that, too.

### **Do I have to have WiFi to participate in the residential charger program?**

Yes. You need to connect the charger within 45 days of getting it and keep an internet connection for the duration of the program.

### **Does my co-op see the energy usage data from my charger?**

Yes, as part of the pilot program, your co-op will have access to energy usage reports from EV chargers installed in their member service territory. This will help the co-op glean information that will help develop future EV programs and pilot projects.

### **Do I need to sign a contract?**

Yes, you will be required to sign a contract before getting a charger. The contract will stipulate several conditions for being in the program.

### **Are hybrid EVs eligible for the program?**

No. Currently, only fully electric vehicles are eligible for this program.

### **Am I eligible if I already own an EV?**

We are reserving the chargers for new EV owners but some owners may be eligible. Talk to your local electric cooperative to learn more.

### **How will I track my EV data?**

You can download an app or access information through a web portal at [home.juice.net](http://home.juice.net).

### **Do I have to have a 50-amp circuit?**

Your co-op recommends using a 50-amp circuit to utilize the full power of the charger. However, some EVs are not able to charge at the full power

and the charger can adapt to lower circuit ratings. A circuit rating other than 50A will need to be reviewed by our Engineering Department prior to installation.

### **What if I have questions about my charger?**

Enel X support can be reached 24/7 at [evcharging.enelx.com/contact](http://evcharging.enelx.com/contact), or by phone at (415) 769-3846.

*Still have questions?*

### **We're here to help.**

Call us at 765.342.3344 or check out our website [sciremc.com](http://sciremc.com)