

**MINUTES OF THE REGULAR MEETING OF THE  
BOARD OF DIRECTORS OF SOUTH CENTRAL INDIANA  
RURAL ELECTRIC MEMBERSHIP CORPORATION  
HELD OCTOBER 29, 2019**

The Regular Meeting of the Board of Directors of South Central Indiana Rural Electric Membership Corporation was held pursuant to notice as required by the Bylaws at the principal office of the Cooperative, 300 Morton Avenue, Martinsville, Indiana on Tuesday, October 29, 2019, at 5:30 p.m.

The following Directors were present: Mark Smith, Jerry Pheifer, Jim Cox, Lisa Prosser, Rex Franklin, Stephen Williamson, Jim Koch, Heather Mollo, and Bruce Hamlin. Others in attendance were Michael Schultz, General Counsel; James Tanneberger, President & CEO; Randy Elliott, VP of Finance and Member Services; Tammy Haenlein, Marketing and Public Relations Specialist; and Shelby Thomas, Member Services and Design Specialist.

The meeting was called to order with prayer offered by Jim Cox. Mr. Hamlin then asked if there were any amendments or corrections to the minutes of the Regular Board of Directors' Meeting held September 26, 2019. Ms. Prosser made a motion to approve the minutes as presented. The motion was seconded by Mr. Franklin and passed.

Safety Report: Mr. Tanneberger reviewed the Safety Report for the month including two minor property damage incidents occurring during fiber installations by employees. Mr. Tanneberger discussed the corrective measures that have been implemented to raise awareness and avoid similar incidents in the future. Thereafter, Mr. Cox made a motion to accept the Safety Report. The motion was seconded by Ms. Prosser and passed.

Staff Report: Mr. Elliott introduced Ms. Haenlein and Ms. Thomas and expressed his gratitude for their efforts. Ms. Haenlein and Ms. Thomas then presented the staff report

regarding the Member Services & Cooperative Relations 2020 Communications Plan and described the status of current projects including media outreach, maximizing social media impact, the introduction of TextPower services for members, Operation RoundUp, and some new initiatives including the redesign of the website, Shedding Light on Hunger, and the launch of Youth, Power & Hope Awards. They also discussed highlights from the 2019 Annual Meeting and a proposal for web-based ballot services as a way of engaging more people in the voting process. Following the report on the ballot service proposal, Jim Cox made a motion to consider offering electronic voting to members at the next election. Lisa Prosser seconded the motion and it passed.

The staff report continued with discussion of current social media efforts and goals and objectives for 2020.

Financial Reports: The Board reviewed the Financial Reports and considered the write-off to bad debt. Following discussion, Mr. Williamson made a motion to accept the financial reports and write-off to bad debt in the amount of \$8,377.77 for September 2019. The motion was seconded by Mr. Koch and passed.

Fiber Update: Mr. Tanneberger brought the Board up to date on the fiber project reporting that we now have over 1,375 members in service. Mr. Elliott explained about how staff is setting up billing for new fiber customers in different circumstances and how the contact center is working to reconcile billing and account issues. There was also discussion about decreasing the frequency of the Fiber Committee meetings.

Budget and Work Plan Committee: Ms. Prosser noted that the committee has a meeting scheduled for November 1, 2019 at 8:30 a.m.

Unfinished Business: Mr. Tanneberger reviewed the CEO Goals for 2019 and progress of the strategic planning goals and briefly discussed a recent meeting with INDOT and the expected construction bottleneck.

New Business: The Board next considered the proposed 2020 Board Meeting and Holiday Schedule. Some corrections were noted that need to be made to the schedule.

Operation RoundUp Trustees were discussed next, and it was noted that two Trustees need to be replaced as their terms are expiring next month.

The Board next discussed the upcoming MISO Tour, and the upcoming IEC Annual Meeting.

Attorney's Report: Mr. Schultz described several ongoing projects that are in progress such as a comprehensive board policy review, various contracts being reviewed or negotiated. Mr. Schultz also presented the new Privacy Policy (Board Policy 1-9) that was included in Boardbooks. Ms. Mollo moved to adopt the new policy. The motion was seconded by Mr. Pheifer and passed.

President/CEO Report: Mr. Tanneberger gave the President/CEO's Report asking if there were any questions regarding the departmental reports or the CEO's monthly written report. Following questions, Mr. Koch made a motion to accept the President/CEO's report. The motion was seconded by Mr. Pheifer and passed.

Miscellaneous Reports: Ms. Prosser reported on HE Emerging Technologies and Mr. Tanneberger discussed recent communications on the subject of emerging technologies and EVs in particular.

SCI Services LLC: Meeting coming up in November.

Hoosier Energy: Mr. Pheifer briefly commented on the written report.

Indiana Electric Cooperatives: Mr. Cox reported briefly on the meeting on October 16, 2019 and the current plan regarding EV charging stations and IEC's work with IDEM. Mr. Cox also described a Safety, Training & Compliance 2020 catalogue and the Professional Development catalogue.

Board Chairman Comments: Mr. Hamlin and Mr. Tanneberger discussed recent developments regarding Next Level Connection and the Office of Community and Rural Affairs and plans for further communication on the subject.

There being no further business to come before the Board, the meeting was adjourned.

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Bruce Hamlin, Chairman

ATTEST:

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Jerry W. Pheifer, Secretary