

## Subscriber Fees and Charges

Posted: November 26, 2024



<b>RESIDENTIAL PLANS:</b>	
<b>Unlimited Data Internet Packages*</b>	
<b>Charges/Month</b>	
Tier 1 - 50 Mbps	\$55
Tier 2 - 100 Mbps	\$65
Tier 3 - 500 Mbps	\$75
Tier 4 - 1,000 Mbps	\$85
+ Managed WiFi	\$8
<i>*Data rates are up to the advertised speed. Your internet experience depends on the number of devices connecting to the internet, the age of the devices, and the activities you do online.</i>	
<b>Phone (VOIP)</b>	
<b>Charges/Month</b>	
Home Phone Service**	\$30 (per line + applicable taxes & fees)
<i>**Unlimited lines are subject to an acceptable use policy of 2,000 minutes of long-distance per line. Additional VOIP options, including unlisted numbers and call detail records are available upon request for a monthly fee.</i>	
<b>Additional Services (available upon request)</b>	
<b>Charges/Month</b>	
Fiber Protection Plan	\$14.99
Whole Home Wi-Fi***	\$13
Static IP Address	\$5
Bridged Mode	\$15
Extended Vacation Plan (up to 4 months)	\$20 (internet) + \$8 (managed WiFi)
<i>***Replaces managed Wi-Fi and includes one Wi-Fi extender. Additional extenders are available for \$5/month.</i>	
<b>Battery Backup (available upon request)</b>	
<b>One Time Charge</b>	
Battery Backup – 8 hour	\$180 (+ taxes)
Battery Backup – 24 hour	\$315 (+ taxes)
Battery Backup Cable Replacement	\$20 (+ taxes)
<b>Other Fees</b>	
<b>Charges</b>	
Late Fees	\$10 or 10%
Reconnect Fee	Up to \$50
Unreturned/Damaged Equipment	\$350
Returned Check Fee	\$25
Service Calls	Starting at \$175
Installation Fees	Varies By Location
<i>Enjoy peace of mind with our 24/7 Fiber Technical Support, available by phone to assist you. If you're experiencing a fiber outage, connectivity issues, or have questions, simply call us at 833.444.2504, and our team will be ready to help.</i>	

<b>BUSINESS PLANS:</b>	
<b>Internet Packages</b>	<b>Charges/Month</b>
Custom Packages	TBD based on individual needs
<b>Other Fees</b>	<b>Charges</b>
Late Fees	\$50 or 10%
Reconnect Fee	\$50
<p><i>Enjoy peace of mind with our 24/7 Fiber Technical Support, available by phone to assist you. If you're experiencing a fiber outage, connectivity issues, or have questions, simply call us at 833.444.2504, and our team will be ready to help.</i></p>	



*Please note that pricing, availability of SCI Fiber services, and associated fees are subject to change. For any questions regarding service availability or the options listed above, please call 833.444.2504.*